



A. CUSTOMER JOURNEY CHANGES – Within Griffith

Q. Will there be more bus services within Griffith?

There will 77 additional services weekly across the Griffith bus network.

- East Griffith, Driver, Collina: 16 additional trips per week (Route 940 and selected 944 services)
- South Griffith and Pioneer: 22 additional trips per week (Route 942 and Route 943 services)
- North Griffith: 7 additional trips per week (Route 941 services)
- Beelbangera, Yenda, Bilbul and Yoogali: 30 additional trips per week (Route 944 services)
- Darlington Point and Hanwood: 10 additional trips per week (Route 945 services)
- Three Ways and Mayfair: 6 additional trips per week (Route 946 services)

Q. Where do local buses operate within Griffith?

All Griffith town bus routes service Griffith CBD and most bus routes service along Kidman Way between Griffith CBD and Hometown shopping centre. The wider town bus network operates within the residential area of Griffith, as well as between Griffith and Beelbangera, Yenda and Darlington Point. Use the list below to find your bus route(s) to catch a bus from your residential area:

- Bus Route 940 – East Griffith, Driver and Collina

- Bus Route 941 – North Griffith
- Bus Route 942 – South Griffith, Pioneer and West Griffith
- Bus Route 943 – South Griffith, Pioneer, West Griffith, Mayfair and North Griffith
- Bus Route 944 – East Griffith, Driver, Collina, Beelbangera, Mooreville, Yoogali, Bilbul and Yenda
- Bus Route 945 – Hanwood and Darlington Point
- Bus Route 946 – Three Ways, Mayfair and North Griffith

Q. What are the start and finish times in and around Griffith?

- East Griffith, Driver and Collina:
 - Weekdays
 - First trip: 7:25 am (6:34 am on Thursdays)
 - Last trip: 6:28 pm (8:23 pm on Wednesdays)
 - Saturday
 - First trip: 8:50 am
 - Last trip: 4:20 pm
 - Sunday and public holidays
 - First trip: 9:50 am
 - Last trip: 4:46 pm
- South Griffith and Pioneer:
 - Weekdays
 - First trip: 6:32 am
 - Last trip: 6:53 pm (8:25 pm on Wednesdays)
 - Saturday
 - First trip: 8:19 am
 - Last trip: 5:49 pm
 - Sunday and public holidays
 - First trip: 9:09 am
 - Last trip: 2:49 pm

- North Griffith:
 - Weekdays
 - First trip: 7:09 am
 - Last trip: 6:37 pm
 - Saturday
 - First trip: 9:32 am
 - Last trip: 4:53 pm
 - Sunday and public holidays
 - First trip: 8:23 am
 - Last trip: 3:23 pm
- Beelbanger, Yenda, Bilbul and Yoogali:
 - Weekdays
 - First trip: 7:28 am
 - Last trip: 3:20 pm
 - Saturday
 - No service
 - Sunday and public holidays
 - No service
- Darlington Point and Hanwood:
 - Weekdays
 - First trip: 7:04 am
 - Last trip: 4:46 pm
 - Saturday
 - No service
 - Sunday and public holidays
 - No service
- Three Ways and Mayfair:
 - Weekdays
 - First trip: 7:03 am
 - Last trip: 7:11 pm

- Saturday
 - First trip: 7:37 am
 - Last trip: 5:07 pm
- Sunday and public holidays
 - First trip: 10:37 am
 - Last trip: 4:07 pm

Q. Where can I find a copy of the bus timetable?

- Refer to griffithbuslines.com.au for Griffith Buslines timetable details.
- Paper copies of the Griffith Buslines timetable can be collected from Griffith Buslines bus depot at 72 Wakaden St, Griffith (phone 6964 3113), Griffith City Library, Griffith Community Centre, and Griffith Visitor Information Centre.
- Timetables can also be viewed and downloaded from transportnsw.info/routes
- Timetable information can also be found using an app on your smart device. Refer to <https://transportnsw.info/apps> for apps that can be used to plan journeys.

Q. Are there any changes to school student travel within Griffith?

- Dedicated school bus services will be unchanged.
- Students who use regular public route services to travel to and from school may have changes to their travel. Passengers are advised to check the timetable for details.
- Given there will be more bus services across Griffith, school students may have more travel options to travel between home and school.
- Refer to the Griffith Buslines website for dedicated school service options for each school.

Q. How can I travel to Griffith Hospital precinct by bus?

- Routes 941, 943 and 946 all service Griffith Hospital precinct –including at bus stops on Koorungal Ave, Griffith Base Hospital and St Vincent’s Private Hospital.
- For services from Griffith CBD to Griffith Hospital precinct, take Route 941 or 946.

- For services from Griffith Hospital precinct to Griffith CBD, take Route 941, 943 or 946.
- For trips from home to the Griffith Hospital precinct, passengers from South Griffith, Pioneer, North Griffith, Mayfair and Three Ways all have a direct bus connection. Passengers from other areas are advised to change buses at Griffith CBD bus stops.
- For trips from the Griffith Hospital precinct to home, passengers from North Griffith, Mayfair and Three Ways all have a direct bus connection. Passengers from other areas are advised to change buses at Griffith Court House bus stop.

Q. How can I travel to the Bonegilla Rd shops by bus?

- East Griffith, Driver and Collina
 - All Route 940 services stop at the Bonegilla Rd shops.
- South Griffith and Pioneer
 - From South Griffith and Pioneer, most route 942 and 943 trips service the Bonegilla Rd shops after arriving at Griffith Court House. Passengers are advised to check the Griffith Buslines timetable for details. For trips returning to home, all Route 942 and 943 services run from Bonegilla Rd shops to South Griffith and Pioneer.
- North Griffith:
 - From North Griffith, most route 941 trips service the Bonegilla Rd shops after arriving at Griffith Court House. Passengers are advised to check the Griffith Buslines timetable for details. For trips returning to home, all Route 941 services run from Bonegilla Rd shops to North Griffith.
- Beelbangera, Yenda, Bilbul and Yoogali
 - Some Route 944 trips to and from Beelbangera, Yenda, Bilbul and Yoogali stop at Bonegilla Rd shops. Passengers are advised to check the Griffith Buslines timetable for details.
 - Passengers can also interchange at the Kookora Surgery stop or Griffith Court House stop, to connect with route 940, 941, 942, 943, or 946 services to Bonegilla Rd shops.
- Darlington Point and Hanwood:
 - The new middle-of-day Route 945 trip drops off and picks up at the Bonegilla Rd shops.

- Passengers can also interchange at the Kookora Surgery stop or Griffith Court House stop, to connect with route 940, 941, 942, 943, or 946 services to Bonegilla Rd shops.
- Three Ways and Mayfair:
 - From Three Ways and Mayfair, most route 946 trips service the Bonegilla Rd shops after arriving at Griffith Court House. Passengers are advised to check the Griffith Buslines timetable for details. For trips returning to home, all Route 946 services run from Bonegilla Rd shops to Three Ways and Mayfair.

Q. How can I travel to Griffith Central shopping centre, Griffith Aboriginal Medical Service, ALDI and Griffith Hometown by bus?

- East Griffith, Driver and Collina:
 - Some Route 940 trips continue to Griffith Central shopping centre, Griffith Aboriginal Medical Service and Griffith Hometown after arriving at Griffith Court House. Passengers are advised to check the Griffith Buslines timetable for details.
 - Passengers who are unable to get a direct service are advised to change buses at Griffith Court House to a Route 941, 942, 943, or 946 service that will take them to Griffith Central shopping centre, Griffith Aboriginal Medical Service, ALDI and Griffith Hometown.
 - For trips from these locations to home, passengers are advised to take any service to Griffith Court House and change buses to a Route 940 service.
- South Griffith and Pioneer:
 - Some Route 942 and 943 trips continue to Griffith Central shopping centre, Griffith Aboriginal Medical Service and Griffith Hometown after arriving at Griffith Court House. Passengers are advised to check the Griffith Buslines timetable for details.
 - Passengers who are unable to get a direct service are advised to change buses at Griffith Court House to a Route 941, 942, 943, or 946 service that will take them to Griffith Central shopping centre, Griffith Aboriginal Medical Service, ALDI and Griffith Hometown.
 - For trips from these locations to home, all Route 942 and 943 trips travel to South Griffith and Pioneer.
- North Griffith:
 - From North Griffith, passengers are advised to take a Route 941 service to Griffith Court House. Passengers are advised to change buses to a Route

941, 942, 943, or 946 service that will take them to Griffith Central shopping centre, Griffith Aboriginal Medical Service, ALDI and Griffith Hometown.

- For trips from these locations to home, all Route 941 trips travel to North Griffith.
- Beelbangera, Yenda, Bilbul and Yoogali:
 - From Beelbangera, Yenda, Bilbul and Yoogali, passengers are advised to take a Route 944 service to Kookora Surgery bus stop or Griffith Court House bus stop and change buses to a Route 941, 942, 943, or 946 service that will take them to Griffith Central shopping centre, Griffith Aboriginal Medical Service, ALDI and Griffith Hometown.
 - For trips home from Griffith Central shopping centre, passengers are advised to walk to the CWA Park bus stop on Banna Avenue (~300m) to take a Route 944 service. Note: Alternatively, most bus services to and from Bongilla Rd shops bus stop will connect to the Griffith Court House bus stop, where passengers can change buses to a Route 944 service.
 - For trips home from Griffith Aboriginal Medical Service or Griffith Hometown, passengers are advised to take a Route 941, 942, 943, 945 or 946 service to Griffith Court House and change buses to a Route 944 service.
- Darlington Point and Hanwood:
 - The new middle-of-day route 945 trip drops off and picks up at Griffith Central shopping centre, Griffith Aboriginal Medical Service and Griffith Hometown.
 - Passengers who are unable to get a direct service are advised to change buses at Kookora Surgery or Griffith Court House for a Route 941, 942, 943, or 946 service that will take them to Griffith Central shopping centre, Griffith Aboriginal Medical Service, ALDI and Griffith Hometown.
- Three Ways and Mayfair:
 - Some 946 trips continue to Griffith Central shopping centre, Griffith Aboriginal Medical Service, ALDI and Griffith Hometown after arriving at Griffith Court House. Passengers are advised to check the Griffith Buslines timetable for details.
 - Passengers who are unable to get a direct service are advised to change buses at Griffith Court House for a Route 941, 942, 943 or 946 service.
 - For trips from these locations to home, all Route 946 services travel to Three Ways and Mayfair.

Q. How can I travel to Banna Avenue Shops and Griffith Community Centre by bus?

- East Griffith, Driver Collina:
 - Passengers are advised to take Route 940 or 944 and alight at Griffith Court House.
- South Griffith and Pioneer:
 - Passengers are advised to take Route 942 or 943 and alight at Griffith Court House.
- North Griffith:
 - Passengers are advised to take Route 941 and alight at Griffith Court House.
- Beelbanger, Yenda, Bilbul and Yoogali:
 - Passengers are advised to take Route 944 and alight at Kookora Surgery stop or Griffith Court House.
- Darlington Point and Hanwood:
 - Passengers are advised to take Route 945 and alight at Kookora Surgery stop or Griffith Court House.
- Three Ways and Mayfair:
 - Passengers are advised to take Route 946 and alight at Griffith Court House.

Q. How can I travel to Griffith Regional Sports Centre by bus?

- Route 942 and 943 provide bus connection to Griffith Regional Sports Centre.
- For trips from home to the Griffith Regional Sports Centre, passengers from South Griffith and Pioneer have a direct bus connection. Passengers from other areas are advised to interchange at Griffith CBD bus stops.
- For trips from Griffith Regional Sports Centre to home, some passengers from West Griffith, Mayfair and North Griffith have a direct bus connection – refer to network map Route 943. Passengers from other areas are advised to interchange at Griffith CBD bus stops.

Q. How can I travel to Griffith Tennis Club by bus?

- Bus routes 941, 943 and 946 provide bus connection to Griffith Tennis Club.
- For trips from home to the Griffith Tennis Club, passengers from South Griffith, Pioneer and North Griffith all have a direct bus connection. Passengers from other areas are advised to interchange at Griffith CBD bus stops and board bus Route 941 or 946.
- For trips from Griffith Tennis Club to home, passengers in Three Ways and Mayfair have a direct bus connection. Some passengers from North Griffith also have a direct bus connection home – refer to network map Route 941. Passengers from other areas are advised to interchange at Griffith CBD bus stops.

Q. How can I travel to Kookora Surgery, Griffith Regional Aquatic Leisure Centre, TAFE NSW, Griffith Regional Theatre and Griffith City Council by bus?

- East Griffith, Driver and Collina:
 - Passengers are advised to take a Route 940 service and alight at Griffith Court House which is a short walk (~550m) to Kookora Surgery, Griffith Regional Aquatic Leisure Centre, TAFE NSW, Griffith Regional Theatre and Griffith City Council.
 - For trips home, most Route 940 trips commence from Kookora Street, near Kookora Surgery. Passengers are advised to check the timetable for details.
 - Passengers may also take a Route 940 or 944 service home from Griffith Court House, which is a short walk (~550m) from Kookora Surgery, Griffith Regional Aquatic Leisure Centre, TAFE NSW, Griffith Regional Theatre and Griffith City Council.
 - Note: most bus services to and from Kookora Surgery bus stop will connect to the Griffith Court House bus stop.
- South Griffith and Pioneer:
 - Passengers are advised to take a Route 942 or 943 service and alight at Kookora Street, near Kookora Surgery.
 - For trips home, passengers are advised to take a Route 942 or 943 service from Griffith Court House, a short walk (~550m) from Kookora Surgery, Griffith Regional Aquatic Leisure Centre, TAFE NSW, Griffith Regional Theatre and Griffith City Council.

- Note: most bus services to and from Kookora Surgery bus stop will connect to the Griffith Court House bus stop.
- North Griffith:
 - Passengers are advised to take a Route 941 service and alight at Kookora Street, near Kookora Surgery.
 - For trips home, passengers are advised to take a Route 941 service from Kookora St opposite Kookora Surgery.
- Beelbangera, Yenda, Bilbul and Yoogali:
 - Passengers are advised to take a Route 944 service and alight at Griffith Court House or Kookora Street, near Kookora Surgery. Passengers are advised to check the timetable for details.
 - For trips home, most 944 trips commence from Kookora Street, near Kookora Surgery. Passengers are advised to check the timetable for details.
 - Otherwise, all 944 trips service Griffith Court House, which is a short walk (~550m) from Kookora Surgery, Griffith Regional Aquatic Leisure Centre, TAFE NSW, Griffith Regional Theatre and Griffith City Council.
 - Note: most bus services to and from Kookora Surgery bus stop will connect to the Griffith Court House bus stop.
- Darlington Point and Hanwood:
 - Passengers are advised to take the 945 and alight at Kookora Street, near Kookora Surgery.
 - For trips home, passengers are advised to take the 945 from Griffith Court House, a short walk (550m) from Kookora Surgery, Griffith Regional Aquatic Leisure Centre, TAFE NSW, Griffith Regional Theatre and Griffith City Council.
 - Note: most bus services to and from Kookora Surgery bus stop will connect to the Griffith Court House bus stop.
- Three Ways and Mayfair:
 - Passengers are advised to take the 946 and alight at Kookora Street, near Kookora Surgery.
 - For trips home, passengers are advised to take the 946 from Kookora St opposite Kookora Surgery.

Q. How can I travel to Griffith Service NSW and Hearing Australia Griffith by bus?

- East Griffith, Driver and Collina:
 - Passengers are advised to take a Route 940 service and alight on Yambil Street which is a short walk to Service NSW and Hearing Australia.
 - For trips home, passengers are advised to walk to Griffith Court House to take a Route 940 service.

- South Griffith and Pioneer:
 - Passengers are advised to take a Route 942 or 943 service and alight at Griffith Court House which is a short walk to Service NSW and Hearing Australia.
 - For trips home, passengers are advised to walk to Griffith Court House to take a Route 942 or 943 service.

- North Griffith:
 - Passengers are advised to take a Route 941 service and alight at Griffith Court House which is a short walk to Service NSW and Hearing Australia.
 - For trips home, passengers have a direct connection to North Griffith from Yambil St on Route 941 services.

- Beelbangera, Yenda, Bilbul and Yoogali:
 - Passengers are advised to take a Route 944 service and alight at Griffith Court House which is a short walk to Service NSW and Hearing Australia.
 - For trips home, passengers are advised to walk to Griffith Court House to take a Route 944 service.

- Darlington Point and Hanwood:
 - Passengers are advised to take a Route 945 service and alight at Griffith Court House which is a short walk to Service NSW and Hearing Australia.
 - For trips home, passengers are advised to walk to Griffith Court House to take a Route 945 service.

- Three Ways and Mayfair:
 - Passengers are advised to take a Route 946 service and alight at Griffith Court House which is a short walk to Service NSW and Hearing Australia.
 - For trips home, passengers have a direct connection to Three Ways and Mayfair from Yambil St on Route 946 services.

Q. How can I travel to Griffith Railway Station by bus?

- On Wednesdays, the NSW TrainLink Sydney to Griffith rail service arrives at Griffith Station at 8:11pm. Bus Route 940 and 943 services connect with this train at the railway station coach stop, departing at 8:23pm and 8:25pm respectively. These bus services connect arriving train passengers to most suburbs of Griffith, including South Griffith, Pioneer, parts of Mayfair and North Griffith, East Griffith, Driver and Collina.
- On Thursdays, the NSW TrainLink Griffith to Sydney rail service departs at Griffith Station at 7:25am. Bus Routes 940 and 943 services connect with this train at the railway station coach stop, arriving at 7:07am and 6:57am respectively. These bus services connect most suburbs of Griffith to the train service, including South Griffith, Pioneer, parts of Mayfair and North Griffith, East Griffith, Driver and Collina.
- On Saturdays, the NSW TrainLink Sydney to Griffith rail service arrives at Griffith Station at 8:11pm. Bus services do not connect with this rail service.
- On Sundays, the NSW TrainLink Griffith to Sydney rail service departs at Griffith Station at 7:25am. Bus services do not connect with this rail service.
- Additionally – bus services stopping at Griffith Court House are also a short walk to Griffith Station, making it possible to connect with selected coach services throughout the week.

Q. How can I travel to Griffith Exies Sports Club by bus?

- On weekends, Route 940 services divert off McCudden St and Probert Ave to service bus stops on Spiers St at Griffith Exies Sports Club.
- During weekdays, Route 940 services and selected Route 944 services operate along Probert Ave, a short walk (~400m) to Griffith Exies Sports Club.

B. CUSTOMER JOURNEY CHANGES – Outlying villages

Q. Will there be more bus services from outlying villages to Griffith?

- Beelbangera, Yenda, Bilbul and Yoogali: 30 additional trips per week (Route 944 services).
- Darlington Point and Hanwood: 10 additional trips per week (Route 945 services).

Q. What are my travel options between Griffith and Beelbangera, Yoogali, Bilbul and Yenda? Are there any changes to the Yenda bus routes?

- Route 944 connects Beelbangera, Yoogali, Bilbul and Yenda to Griffith. On weekdays (including school holidays), there are services in the AM and PM school peaks, as well as services in the middle of the day – to allow for half-day trips to Griffith. Route 944 does not operate on weekends and public holidays.

Q. What are my travel options between Griffith, Hanwood and Darlington Point? Are there any changes to the Darlington Point bus route?

- Route 945 connects Hanwood and Darlington Point to Griffith. On weekdays (including school holidays), there are services in the AM and PM school peaks, as well as a service in the middle of the day – to allow for half-day trips to Griffith. Route 945 does not operate on weekends and public holidays.

Q. Are there any changes to school student travel in outlying areas?

- No school services will be impacted.
- There will be a minor route path change to the morning Route 945 trip. This trip will travel around Darlington Point in an anti-clockwise direction. The same streets in Darlington Point will be serviced, however the bus will arrive at the opposite side of the road compared to previously.
- Refer to transportnsw.info/routes or Griffith Buslines griffithbuslines.com.au for timetable details.

Q. Can I travel to Post School Options, Yoogali by bus?

- During school term, Route 944 services depart Griffith Court House at 7:30am and arrives at Yoogali at 8:20am. Returning back to Griffith, Route 944 stops at Yoogali at 4:06pm and arrives at Griffith Kookora Surgery at 4:58pm.
- During school holidays, Route 944 departs Griffith Court House at 7:40am and arrives at Yoogali at 8:31am. Returning back to Griffith, Route 944 stops at Yoogali at 4:16pm and arrives at Griffith Court House at 4.30pm.
- Griffith Buslines permits passengers to board dedicated school services. Passengers wishing to travel to Post School Options in Yoogali on dedicated school bus services are advised to contact Griffith Buslines to plan and coordinate your journey.

Q. Can I travel to Lake Wyangan and Tharbogang by bus?

- Regular route buses do not provide service to Lake Wyangan or Tharbogang.
- Griffith Buslines permits passengers to board dedicated school services. Passengers wishing to travel to Lake Wyangan and Tharbogang on dedicated school bus services are advised to contact Griffith Buslines to plan and coordinate your journey.

Q. My bus stop is no longer receiving services – what do I do?

- There are a limited number of existing bus stops that will no longer be serviced by the new bus network. Wayfinding signage has been installed at these bus stops to show the location of your new bus stop, which you will need to use on and after 18 September. Refer to transportnsw.info/routes or Griffith Buslines griffithbuslines.com.au or timetable details.

C. BUSES 101 – General information about buses and the 16 Cities Program

Q. What are the objectives of the 16 Cities Program? What is the current progress of the 16 Cities Program roll-out?

- The Program aims to improve regional bus services, by providing better connections to where customers need to go for work, education, health and social and recreational activities.

- Through the 16 Cities program, more than 3,100 additional weekly bus services have already been introduced state-wide since 2019, an increase of more than 32 per cent to the existing bus networks within the 16 cities.
- Of the 16 regional cities, 11 cities have been completed including Griffith, 3 cities are in the service planning stage and 2 cities are in the go-live readiness stage.

Q. How was the new bus routes and timetables developed? How can I provide feedback on the new services?

- TfNSW consulted with the Griffith community in 2022 to better understand how people were using buses, and how the existing bus network and timetable could be improved. This community feedback was considered as the new bus service plan was developed, in close consultation with local bus operator Griffith Buslines.
- You can provide your feedback about the new services by sending an email to regionalcitiesprogram@transport.nsw.gov.au or by calling 1800 717 528

Q. Who operates town bus services in and around Griffith?

- Griffith Buslines operates Routes 940, 941, 942, 943, 944, 945 and 946.

Q. How do I board and alight a bus?

- Arrive at your bus stop at least 5 minutes before the scheduled departure.
- Have your cash fare, and concession card if applicable, ready before the bus arrives.
- You can identify the correct bus by checking the route number on the destination sign above the bus windscreen.
- As the bus approaches, signal to the driver that you wish the bus to stop by raising your hand then stand back from the kerb.
- Wait for others to alight the bus before boarding.
- Ask the driver to lower the bus if needed.
- Priority seating is available at the front of each bus for customers who are older, have a disability, impaired mobility, or pregnant.

- Ensure luggage, bags and personal items are stowed correctly and not blocking the aisle.
- Where fitted on buses seatbelts **must** be worn.
- Remain seated, or if standing hold onto the handrails, at all times whilst the bus is moving.
- As the bus approaches your bus stop press the stop button near your seat, if you are vision impaired advise the driver on boarding the bus where you wish to alight.
- Check that you have all your belongings with you.
- Wait until the bus comes to a complete stop before moving to get off the bus.

Q. Can I hail a bus from locations where there is no physical bus stop?

- Yes, hail-and-ride is possible in certain areas, however bus stops should be used if they are available. Hail and ride should only be used where bus stops are not nearby, and only from locations where it is safe to stop a bus.

Q. Will new bus stops be installed?

- Yes, approximately 50 new bus stop signs will be installed around Griffith and its suburbs. Updated timetable information will be displayed at all new and existing bus stops.

Q. Will carparking be affected as part of the new bus network?

- Some of the new bus stops to be installed will have an impact on existing parking. Where this is the case, affected residents and businesses were consulted and their feedback was considered when assessing options for the new bus stop locations. The consultation outcomes were considered by the Griffith Local Traffic Committee and Griffith City Council before approving the new bus stops.

Q. Can I use the bus if I have a wheelchair, mobility scooter or mobility aid?

- When using a mobility aid on public transport in NSW, it must comply with certain dimensions, manoeuvrability and stability specifications.

- The [Disability Standards for Accessible Public Transport](#) make some basic assumptions about mobility aids and gaining access to public transport. These specifications apply to manual and motorized wheelchairs, scooters, walking frames, and prams when using accessible services.
- You can use the [Trip Planner](#) to plan an accessible trip, and see accessible services indicated by the wheelchair symbol in the search results. See more tips on [planning an accessible trip](#).

Q. Can I board school services?

- Yes. Fare-paying passengers may board school services if there is capacity on the bus. Passengers are advised to contact Griffith Buslines prior to travel, to discuss travel options during school peaks.

Q. How can I plan my trip? Can I get real time trip information?

Customers can plan a trip by:

- Using the [Trip Planner](#) or [other digital tools](#)
- Sending a travel query to our [Facebook Messenger bot](#)
- Asking [Google Assistant](#) or [Amazon Alexa](#) to ‘talk to Transport NSW’; or
- Choosing from a range of [third-party transport apps](#) available.
- Griffith bus passengers can plan bus trips and make better-informed travel decisions using digital timetable information and real-time updates.
- Passengers can receive real-time information including bus location, estimated arrival time at a stop and occupancy status giving an indication of how many people are already on board the bus, thanks to state-of-the-art automatic passenger counting and vehicle tracking technology.
- The technology shares information on how full services are, and about any delays or planned service changes in real-time. Customers can see how far away a bus is before they start their trip, and parents will be able to check the progress of their child's school bus.

Q. How can I purchase a bus ticket?

- You can use cash to purchase a bus ticket on-board the bus from the driver. Electronic payments are not currently accepted.
- [Find out more about regional bus fares and tickets.](#)

Q. Will bus trips cost the same?

Yes. The fare structure will not change.

Q. When will Griffith get Opal?

TfNSW is investigating the rollout of contactless ticketing into regional centres.